

**VERSATERM  
RE:INVENT USERS  
WORKSHOP**

**PHOENIX  
ARIZONA**





# Companion Package

## Event Overview

The Versaterm Public Safety Re:Invent Users Workshop will be September 25-29th at the Arizona Grand Resort in Phoenix. For the 30th Anniversary, we will be combining the Versaterm Users Workshop with the JusticeTrax Users' Group Meeting to provide a bigger and better workshop than ever. We are #bettertogether!

### Event Dates

Monday, September 25, 2023 – Friday, September 29, 2023

### Location

Arizona Grand Resort & Spa  
8000 S. Arizona Grand Parkway  
Phoenix, Arizona

# Companion Package Overview

This year we will be offering a create your own Companion Package program. You can choose each experience you want to enjoy, allowing you more flexibility to make the most of your time in Mesa.

## Workshop Activities and Guided Tours

Tickets can be purchased to attend Workshop Socials as well as meals. If you wish to eat on your own, Arizona Grand Resort has many wonderful dining options available at your own expense. Daily guided tours exclusive to our Companion Package group are also available for purchase.

## Onsite Amenities

Arizona Grand Resort has several onsite amenities to enjoy, such as the waterpark, resort pools, spa, golf course, and athletic club. The pools and waterpark admission are included with your hotel room. Reservations for the spa, golf course, and athletic club are made directly through the resort at your own expense.

## Self-Guided Activities

For those that prefer planning their own activities, we have provided suggestions for local activities that can be enjoyed at your own expense.



# Workshop Packages

# Meal Packages

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## Daily Morning Breakfast

Admission to daily breakfasts with the Workshop delegates Tuesday – Thursday. Breakfasts will be held from 7:00am until 8:30am.

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## Daily Lunch

Admission to daily lunches with the Workshop delegates Tuesday – Thursday. Lunches will be held from 12:00pm until 1:30pm.

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If you are interested in booking the meal packages, please contact our team at [UsersWorkshop@versaterm.com](mailto:UsersWorkshop@versaterm.com).

For companions that prefer to dine on their own, Arizona Grand Resort has many wonderful dining options available at your own expense. Onsite dining locations are listed in the Onsite Amenities section.

# Workshop Activities

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## Welcome Reception Admission

**\$ 150**

This admission ticket provides access to the Welcome Reception. The Welcome Reception starts at 7:00pm. Food, drinks, and entertainment will be provided.

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## Vendor Showcase Admission

**\$ 200**

This admission ticket provides access to the Vendor Showcase from 5:30pm until 8:30pm. Food and drinks will be provided while you walk the showcase floor. Please note, admission for the social event immediately after Vendor Showcase is a separate purchase.

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## Tuesday Evening Social Event Admission

**\$ 150**

This admission ticket provides access to the Tuesday Evening Social Event onsite in the Canyon Ballroom. The Tuesday Evening Social Event starts at 7:00pm. Food, drinks, and entertainment will be provided.

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## Wednesday Evening Social Event Admission

**\$ 150**

This admission ticket provides access to the Wednesday Evening Social Event. This social will be held at 12 West at 8:30pm. Transportation, food, drinks, and entertainment will be provided.

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## Thursday Evening Social Event Admission

**\$ 150**

This admission ticket provides access to the Thursday Evening Social Event. This social will be held at Rustler's Rooste at 6:30pm. Transportation, food, drinks, and entertainment will be provided.



# Guided Tours



# Grand Canyon Tour

**\$200 per Person**

## Scheduling

Date: Tuesday, September 26<sup>th</sup>

Start time: 8:00am

## Notice

This tour requires a minimum of 8 people to operate. If minimum is not met, you can choose to either be refunded or have the payment transferred to an alternative activity.

## DESCRIPTION

This tour will be exclusive to our companion package group. We will embark on a 10–12-hour tour of the Grand Canyon before returning to the Arizona Grand.

## WHAT'S INCLUDED?

- Pick up and drop off at Arizona Grand Resort
- Explore Grand Canyon National Park and soak in the incredible scenery
- Stops for lunch and bathroom breaks
- Bottled water provided on the bus
- Lunch is not included

## WHAT TO BRING?

- Money for lunch
- Comfortable clothes and walking shoes
- Hats, sunglasses, and sunscreen are recommended
- Snacks and canned non-alcoholic beverages for the bus if desired. A cooler is provided for any additional beverages brought by guests.

# Highlights of Mesa Tour

\$125 per Person

## Scheduling

Date: Wednesday, September 27<sup>th</sup>

Tour time: 8:00am – 2:00pm

## Notice

This tour requires a minimum of 8 people to operate. If minimum is not met, you can choose to either be refunded or have the payment transferred to an alternative activity.

## Description

This tour will be exclusive to our companion package group. This 6-hour tour will showcase the highlights of the Mesa area.

## WHAT'S INCLUDED?

- Pick up and drop off at Arizona Grand
- Explore history, architecture and cultural points of interest in Mesa
- Stops to visit Desert Botanical Garden and Hall of Flame Museum
- Time for lunch and bathroom breaks. Lunch is not included in the price of the tour.

## WHAT TO BRING?

- Money for lunch and entrance fees
- Comfortable clothes and walking shoes
- Water bottles, hats, sunglasses, and sunscreen are recommended

# Sedona & Jerome Tour

**\$179 per Person**

## Scheduling

Date: Thursday, September 28<sup>th</sup>

Tour time: 8:00am – 6:00pm

## Notice

This tour requires a minimum of 8 people to operate. If minimum is not met, you can choose to either be refunded or have the payment transferred to an alternative activity.

## DESCRIPTION

This tour will be exclusive to our companion package group. We will embark on a 10-hour tour that highlights some of the most scenic views around Sedona as well as historic Jerome.

## WHAT'S INCLUDED?

- Pick up and drop off at Arizona Grand
- An interpretive drive through the Sonoran desert and Verde Valley
- Stops at the Red Rock national forest visitor center and Bell Rock, one of the 5 vortexes in Sedona
- Historic Chapel of the Holy Cross viewing
- Interpretive drive in and around historic Jerome, “the wickedest town in West”
- Time for lunch, shopping and exploring on your own. Lunch is not included.
- Multiple restroom breaks

## WHAT TO BRING?

- Money for lunch
- Comfortable clothes and walking shoes
- Hats, sunglasses, and sunscreen are recommended
- Snacks and canned non-alcoholic beverages for the bus if desired. A cooler is provided for any additional beverages brought by guests.



# Onsite Amenities

# Dining at Arizona Grand

The following dining options are available onsite at the Arizona Grand Resort. These are great choices if you do not want to add the daily Workshop breakfast and lunch tickets to your package. Prices vary per location.

## Lobby Grill

Open-air kitchen offering all day food options. Stop by for a hot breakfast, or enjoy pizzas made in the wood-fire oven in the afternoon. Full menu includes a variety of salads, entrées, deserts, and beverages.

### Lobby Grill Hours

Breakfast: 7am – 11am

Lunch: 11am – 5pm

Dinner: 5pm – 10pm

Lobby Grill Phone: (602)-431-6476

## Marketplace Café

Starbucks® refreshments accompanied by fresh pastries and sandwiches prepared daily.

### Marketplace Café Hours

Monday – Thursday: 6:30am – 12:00pm

Friday – Sunday: 6:30am – 3pm

## The Lobby Bar

The Lobby Bar favorites include wood-fired pinsas, great burgers and sandwiches, chicken wings and salads. Also featured are specialty Grand Cocktails, wines by the glass and a variety of imported, domestic and craft beers.

### The Lobby Bar Hours

Daily 11am – 10pm

## Aunt Chilada's

Stop by for the Best Margaritas in Town, street tacos, burritos, fajitas, and more, plus a brand-new cocktail menu featuring over 65 brands of tequila!

### Aunt Chilada's Hours

Sun – Thurs: 4pm - 9pm

## Oasis Bar & Grill

Relax with comfort fare and libations amidst the soothing waves at The Oasis Bar & Grill, located inside Arizona's ultimate water adventure.

# Oasis Water Park

## Hours of Operation

Monday – Thursday:  
10:30am – 5:00pm

Built across 7 acres, this premium amenity boasts 8-story thrill slides, a giant wave pool, a 25-person hot tub, the Valley's only side-by-side active river, and Wild Cat Springs which is perfect for younger children.

Access to Oasis is included in the Resort Fee for your hotel room. The number of Oasis wristbands included with your stay is based upon your confirmed room type. Please note, wristbands are distributed at check-in with your guest suite keys.

Oasis Day Passes and Cabana rentals are also available for non-resort guests on select dates exclusively through [ResortPass](#).

The map of Oasis Water park can be found [here](#).

## NOTICE

For Monday – Friday dates, waterpark features will open and close throughout the day on a rotating schedule.

# Arizona Grand Spa

## Hours of Operation

Monday – Thursday:  
10am – 5pm

Use the [Spa Menu](#) to choose from a variety of relaxing and revitalizing spa services and pamper yourself...you deserve it!

### Services Provided

Custom Massage · Aromatherapy Oils · Cucumber Eye Pads ·  
Hot Towels Placed On Your Feet · Heating Pads on All Beds ·  
Iced Towels

### To Book Your Appointment & Receive a 20% Discount:

Please call (602) 431-6485 and let them know you are with the Versaterm User's Conference to get a 20% discount.

# Arizona Grand Golf Course

## Hours of Operation

Monday – Sunday:  
5:30am – 4:30pm

Arizona Grand Golf Course plays to a par 71 with an overall yardage of more than 6,300 yards. Lush semitropical landscaping and an abundance of water highlight the front nine, offering a remarkable outdoor location for events at our first tee area. The back nine offers a stark contrast and gives golfers a true desert-style experience. Food and drinks can be ordered from your cart and delivered anywhere on the course using the GOLFNOW app.

## Pricing

Golf rates vary from \$39.00 - \$65.00 per person depending on group size and tee times.

## To Book Your Tee Time & Receive a 10% Discount:

Please book online [here](#) or call (602) 659-6334 and let them know you are with the Versaterm User's Conference to get a 10% discount.



# Arizona Grand Athletic Club

## Hours of Operation

Monday – Friday:  
5am – 8pm  
(602) 431-6484

## WHAT'S INCLUDED?

- Over 20,000 square feet of workout space
- Echelon Reflect Touch Smart Fitness Mirror
- Two Peloton Bikes
- More than 40 cardiovascular machines
- Separate free-weight room
- Indoor racquetball court
- Five-lane, 20-meter, heated lap pool

## Outdoor Adventures

### Biking

Mountain bikes are available for a fee through the Arizona Grand Concierge. If you would like information on mountain biking in South Mountain Preserve, call [\(602\) 438-9000](tel:6024389000), ext. 4142.

### Hiking

If hiking is your passion, [click here](#) and view the map of our trails within the preserve or drop by the Athletic Club to pick up a map. If you would like to take a guided hiking tour of South Mountain Preserve, call [\(602\) 438-9000](tel:6024389000), ext. 6484.

## To Purchase Your Membership Pass:

Please contact the Athletic Club at (602) 431-6484 or call the Front desk at (602) 431-6484.



# Self-Guided Activities

# Local Guides & Recommendations

For those that prefer planning their own activities, the following guides and activity lists are provided to help you research experiences. Uber, Lyft, and taxi services are available locally for those that need transportation.

## General

[Greater Phoenix Info](#)

[Guided Tours & Sightseeing](#)

[Visit Phoenix Attractions Pass](#)

[Guide to Downtown Phoenix](#)

[Favorite Attractions](#)

[Shopping Local](#)

## Desert Highlights

[Sonoran Desert](#)

[Where to Find Saguaro Cactus](#)

[Gardens](#)

## Dining

[Map of Downtown Restaurants](#)

[Best Patios](#)

[James Beard Award-Winning Dining](#)

[Best Rooftop Bars](#)

# Museums

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## Frank Lloyd Wright's Taliesin West

12621 N. Frank Lloyd Wright Blvd., The Frank Lloyd Wright Foundation

Scottsdale, AZ 85259

Phone: (480) 627-5340

Website: <http://www.franklloydwright.org>

Drawn to Arizona by the beauty of the Sonoran Desert, Frank Lloyd Wright created a provocative and inspiring design for Taliesin West, the great architect's winter camp and desert laboratory. Immerse yourself at Scottsdale's only National Historic Landmark as you experience one of the world's most extraordinary architectural sites. Our audio tour immerses you in the world of the Desert Laboratory, where Frank Lloyd Wright and his apprentices lived and advanced architecture. This is a 60-minute walking tour, where you explore the campus using your own smartphone and headphones.

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## Heard Museum

2301 N. Central Ave.

Phoenix, AZ 85004

Phone: (602) 252-8840

Website: <http://www.heard.org>

The internationally acclaimed Heard Museum is one of the best places to experience the myriad cultures and art of American Indians of the Southwest. Located on Central Avenue in downtown Phoenix, the museum hosts 200,000 visitors a year and "provides Indian artists with a wonderful home that will excite and inspire visitors from around the world," according to Arizona Highways. The museum's 11 spacious exhibit galleries and beautiful outdoor courtyards feature outstanding traditional and contemporary American Indian art.

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## Museum of Illusions Scottsdale

9500 E. Vía de Ventura, Ste. E-120

Scottsdale, AZ 85250

Phone: (480) 270-6640

Website: <http://moiscottsdale.com>

Experience the impossible at Museum of Illusions Scottsdale! Enjoy over 60 eye-fooling exhibits designed to tease the senses and trick the mind. Experience optical illusions, installations, holograms, immersive rooms and more that will leave guests of all ages feeling curious and inspired. Walk on walls. Grow and shrink. Defy gravity. You'll experience it all at MOI Scottsdale!

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## Penske Racing Museum

7191 E. Chauncey Ln.

Phoenix, AZ 85054

Phone: (480) 538-4444

Website: <http://www.penskeracingmuseum.com>

The Penske Racing Museum showcases an amazing collection of cars, trophies and racing memorabilia chronicling the career of one of the most successful dynasties in all of sports. Penske Racing has over 40 years of racing experience and over 300 major race wins highlighted by 15 Indianapolis 500-mile race victories. On display in the museum are cars detailing the diversity of Penske Racing including a replica of the 1963 Pontiac Catalina which Roger Penske drove to victory in the 1963 Riverside 250. Additionally, a number of Indianapolis 500-mile race winners are on display.

# Fun & Amusement

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## Butterfly Wonderland

9500 E. Via de Ventura

Scottsdale, AZ 85256

Phone: (480) 800-3000

Website: <http://www.butterflywonderland.com>

Butterfly Wonderland, featuring the largest butterfly conservatory in the country with thousands of fluttering butterflies, transports guests of all ages to the rainforest by immersing them in the world of butterflies and other rainforest animals. Live exhibits connect people to nature through a sensory experience that educates, entertains, and provides a refuge from the outside world. Learn about Monarch migration in a captivating 3D movie, observe live chrysalis as they emerge naturally into beautiful butterflies, spend ample time strolling through the conservatory with the butterflies, get up close to unique reptiles that inhabit rainforests across the world, and even indulge in edible insects!

## LEGOLAND Discovery Center

5000 S. Arizona Mills Cir., Ste. 135

Tempe, AZ 85282

Website: <http://www.legolanddiscoverycenter.com/arizona>

There is so much to do inside of LEGOLAND Discovery Center! Venture through Miniland (Phoenix made completely out of LEGO®!), catch a movie at the 4D movie theatre, quest to save the princess on Kingdom Quest, take to the skies with Merlin's Apprentice, and build your heart out with 7 build and play zones! Don't forget to stop by the workshop to meet Master Model Builder Delanie and see of her BRICKTASTIC LEGO models. Build the best day with the whole family! General admissions starts at \$25.99 per guest, but we recommend that all guests get double the fun with combination tickets and head to SEA LIFE Arizona right across the hall! Prices start at \$32.99.

## Main Event Tempe

8545 S. Emerald Dr.

Tempe, AZ 85284

Phone: (480) 753-1200

Website: <https://www.mainevent.com>

We can accommodate groups of 10 to 1,800 guests. Our 58,000 sq. ft. center is home to 26 high quality recreational bowling lanes, laser tag, a gravity high ropes course, billiards and shuffleboard tables, a unique selection of over 125 interactive games and a tempting array of quality food and beverage.

## Topgolf Gilbert

1689 S. Santan Village Parkway

Gilbert, AZ 85295

Phone: (480) 240-1282

Website: <http://topgolf.com/us/gilbert>

Topgolf has evolved to become a best-in-class entertainment facility, complete with dynamic event spaces and a food and drink menu that would put any sports bar to shame. With golf pros strolling the tee line offering tips and climate-controlled hitting bays, Topgolf is flat-out fun at any age, skill level or time of year.

## LumberjAxes Tempe Marketplace

2000 E Rio Salado Pkwy

Tempe, AZ 85281

Phone: (480) 773-6551

Website: <https://axethrowingphx.com/>

# Aquariums & Zoos

## OdySea Aquarium

9500 E. Via de Ventura

Scottsdale, AZ 85256

Phone: (480) 291-8000

Website: <http://www.odyseaaquarium.com>

OdySea Aquarium is one of America's largest aquariums and has won numerous awards including Best Kids Indoor Entertainment and Best Family Entertainment. This state-of-the-art facility holds more than 2 million gallons of water and offers educational, interactive, and entertaining experiences for guests of all ages. From sharks, sea turtles, and penguins to otters and rays, it is home to more than 6,000 animals. Highlights include SeaTREK™ underwater ocean walking, a submerged escalator that descends into the deep ocean, one of the largest collections of sharks in the country, a Giant Pacific Octopus, and the world's only Russian Sturgeon touch exhibit. OdySea is also home to Voyager, a stadium-seating style theater with 46 ft. viewing windows that takes guests on a journey through the ocean in the world's only revolving aquarium. OdySea Aquarium is accredited by the Association of Zoos and Aquariums (AZA).

## SEA LIFE Arizona

5000 S. Arizona Mills Cir., Ste. 145

Tempe, AZ 85282

Website: <http://www.visitsealife.com/arizona>

Discover SEA LIFE Arizona Aquarium! Learn all about our underwater friends, and the conservation efforts that SEA LIFE puts towards saving endangered animals. Explore the sea and come face to fin with some amazing creatures, including sharks, rays, turtles, snakes, tortoises, and all of the fish that you can think of. You can also create some A-RAY-ZING experiences when getting up close and personal with some animals at the Touch Tide Pools and Critter Canyon. It's the perfect way to learn and explore underwater with the whole family.

## Phoenix Zoo/Arizona Center for Nature Conservation

455 N. Galvin Pkwy., Papago Park

Phoenix, AZ 85008

Phone: (602) 286-3833

Website: <http://www.phoenixzoo.org>

Since 1962, the Phoenix Zoo has inspired and motivated guests from all over to care for the natural world. Nestled on 125 acres within beautiful Papago Park, the Zoo is a one-of-a-kind place for adventure, discovery and lots of fun. Featuring over 3,000 animals, including Bornean orangutans, Asian elephants, Sumatran tigers, Komodo dragons, Masai giraffes and many more – it is like no other attraction in the Valley! With outdoor cafés, shops, lush gardens, water landscapes and exciting up-close animal encounters like Stingray Bay and Camel Rides, your visit will be memorable for the entire family. Other not to be missed activities include the Safari Cruiser and the Endangered Species Carousel. As a non-profit, the Zoo relies solely on admissions, memberships, donations and sponsorships to continue conservation initiatives, educational programs and the care of our animals.

# Shopping

## Arizona Mills Mall

5000 S Arizona Mills Cir  
Tempe, AZ 85282

Open Monday-Friday from 10am until 9pm

Website: <https://www.simon.com/mall/arizona-mills>

Welcome to Arizona Mills, the state's largest indoor, climate-controlled outlet, value and entertainment destination! With over 185 stores to choose from including H&M, Nike Clearance Store, Forever 21, and The Disney Store Outlet, Arizona Mills offers shops, services and brands you love at prices you can afford – everything from Women's Fashion to Jewelry to Shoes and more! Conveniently located on the Arizona Mills Interchange at the intersection of I-10 and US 60, you'll find us just 10 minutes south of Sky Harbor Airport, and 10 minutes west of the ASU campus, proudly serving communities around the Valley like Tempe, Phoenix, Scottsdale, Chandler, Mesa, and Glendale!

In addition to incredible shopping, Arizona Mills also features unique entertainment and restaurant options like LEGOLAND® Discovery Center Arizona, SEA LIFE Arizona Aquarium, Rainforest Café, Harkins Theaters and the largest IMAX in the state of Arizona. At Arizona Mills you can always find More Brands! More Stores! More Savings! And More Fun!

## Tanger Outlets Westgate

6800 N. 95th Ave., Ste. 525  
Glendale, AZ 85305  
Phone: (623) 877-9500

Website: <http://www.tangeroutlet.com>

Find a place of happiness and save big in your favorite designer outlet stores. Enjoy countless savings, personalized service and exclusive offers every day that will surely make you finish and leave dancing with pleasure. A whole world of options and entertainment in a memorable shopping destination like no other. You can discover it at Tanger Outlet Center Glendale. Big savings of the best brands that you already know. At Tanger Outlets we guarantee the lowest prices, so you can be sure that you will get the best deals with our "Best Price Guaranteed" policy. When you visit any Tanger Outlet, make sure you go through shopper services where you will have a great welcome with incredible offers and additional discounts that will save you more. Discover hundreds of brands in one place, a happy place.

# Unique Experiences

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## Rainbow Ryders Hot Air Balloon Ride Company

715 E. Covey Ln., Ste. 100

Phoenix, AZ 85024

Phone: (480) 299-0154

Website: <http://www.rainbowryders.com>

Rainbow Ryders Hot Air Balloon Company boasts 4 decades of experience offering hot-air balloon rides to over 500,000 passengers. Sunrise flights are available every morning at sunrise year-round, weather permitting. Take in views of the Sonoran Desert while floating in the sky and sending greetings to earthbound folks below. After landing, we celebrate the flight with champagne and mimosas and a traditional toast. Finally, we offer a light nosh while our pilots present their passengers with a Rainbow Ryders flight certificate to commemorate this unique adventure.

## Puzzle Rides Scottsdale

Phone: (602) 601-2261

Website: <https://puzzlerides.com/book-scottsdale/>

Experience a thrilling adventure with Puzzle Rides, an exciting game that challenges players to work together and solve puzzles while traveling on a golf cart! As players chart their own course, they must utilize clues and resources found along the way in order to succeed before time runs out.

Similar to an escape room, Puzzle Rides requires strategic thinking and collaboration to complete the journey. However, unlike escape rooms, players get to enjoy the fresh air and visit local historical sites and public art while they solve each challenge.





Book Your Package

# Booking Your Package

Our companion package registration is available on the Versaterm Public Safety Re:Invent Users Workshop registration portal. Please use the link below to get started.

## Registration Page

[Companion Package Registration](#)

## Contact Us

If you have any questions or need assistance, please contact our Events team at [UsersWorkshop@versaterm.com](mailto:UsersWorkshop@versaterm.com).

