SASKATOON 202X2

ViP

VERSATERM iN THE PRAIRIES

OUR VISION IS CLEAR

SEPTEMBER 26-29, 2022

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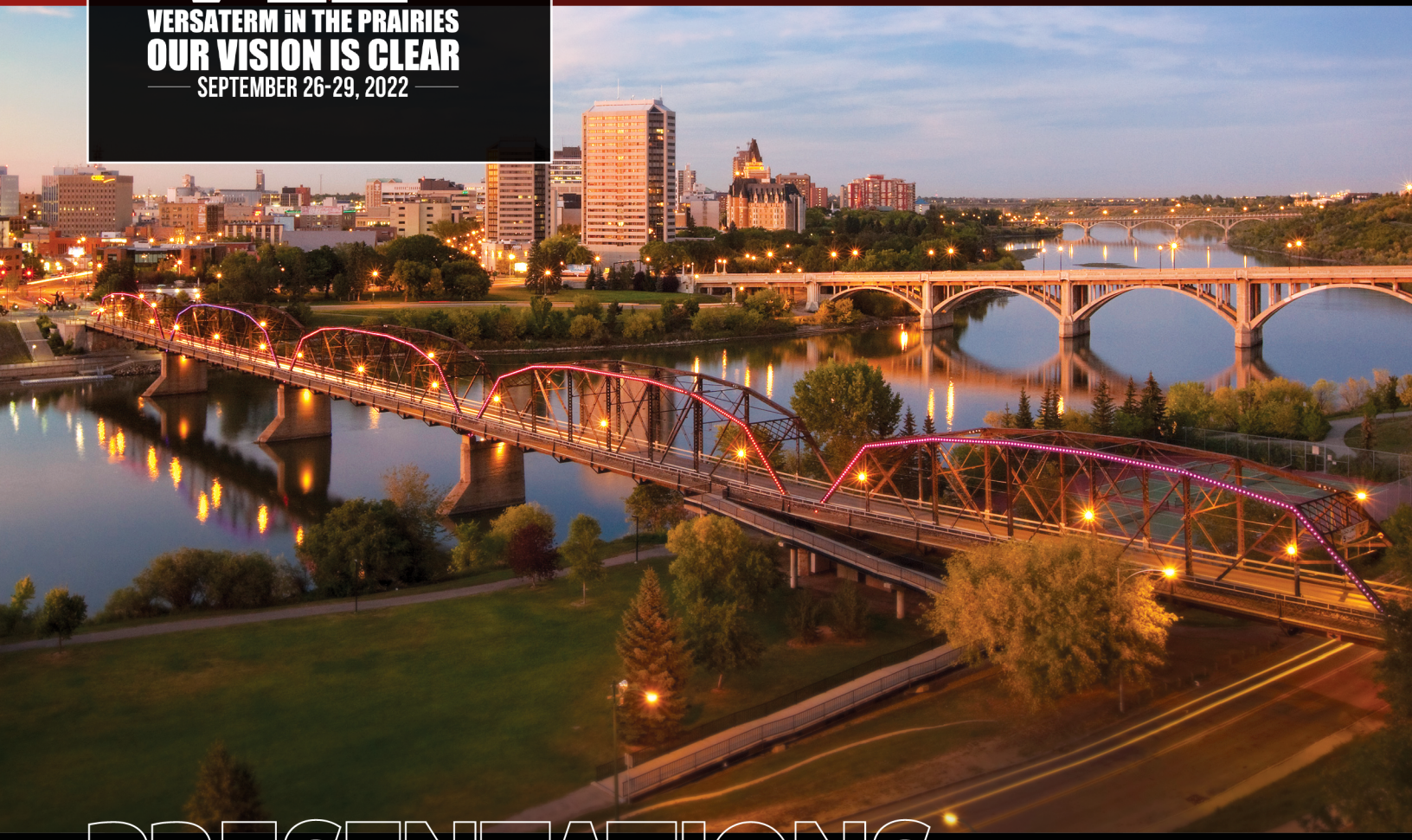

PRESENTATIONS. WORKSHOPS. NETWORK.

Versaterm Re:invent Users Workshop

2022 Program Guide

Proudly Hosted by:
Saskatoon Police Service

SASKATOON 2022
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2022 Versaterm Re:invent Users Workshop

Saskatoon, Saskatchewan

September 26 - 29, 2022

Welcome to Saskatoon!

On behalf of Versaterm Public Safety, it is my pleasure to welcome you to the 2022 Versaterm: Re:Invent Users Workshop and to Saskatoon, where you can enjoy Saskatoon berries and "Versaterm in the Prairies" – a very ViP occasion.

This is *your* workshop. for connecting, sharing insights, and finding new opportunities to transform public safety through technology. The agenda is packed with informative and inspiring sessions – embrace this opportunity and *be curious*.

Since the last workshop in 2019, our team and portfolio have grown. Today, Versaterm serves more than 500,000 public safety professionals on five continents with more than 250 employees. We are building an innovative, end-to-end ecosystem for public safety, with tools from NextGen 9-1-1 call handling to laboratory management. Versaterm Public Safety's ecosystem goes beyond just software; it's elegant solutions for modern problems and complex workflows.

Creativity is contagious, and we are committed to continually re:inventing ourselves and our solutions, as well as building relationships - the core of who we are.

You may notice a few new Versaterm Public Safety faces in attendance this year. With the growth of our company, we are complementing our excellent team with talented and experienced individuals. I hope you find an opportunity to discuss initiatives and challenges with them, including:

Adam Schwartz,
EVP Sales

Amy Platt,
SVP Marketing

Rohan Dawkins,
VP Product

2022 Versaterm Re:invent Users Workshop

Saskatoon, Saskatchewan

September 26 - 29, 2022

I would be remiss if I did not acknowledge the hard work of the Saskatoon Police Service (SPS) over the past five years!

The pandemic prevented SPS from hosting in 2020. Yet, they continued the work so we could experience a prairie party together. I'm incredibly grateful for their efforts.
Your partnership is an honor, and I would like to thank you. Versaterm Public Safety is fortunate to have the best partners/customers. I speak on behalf of everyone at the company when I say we are grateful to be part of your community. Even though we have grown and our community has grown, we have not lost sight of what is important. We hope you enjoy the workshop as well as everything Saskatoon and the prairies have to offer.

Thank you,

Warren Loomis
President and CEO
Versaterm Public Safety

SASKATOON
POLICE SERVICE
BE THE DIFFERENCE

(306) 975-8300
SASKATOONPOLICE.CA
BOX 1728, SASKATOON, SK S7K 3R6

August 25, 2022

On behalf of the Saskatoon Police Service, it is my pleasure to welcome you to Saskatoon for the Versaterm Re:Invent Users Workshop. Saskatoon is a welcoming city and it is my hope that you have an opportunity to visit the Meewasin Valley's beautiful riverside paths, dine at one of our many amazing local restaurants or explore our cultural history at Wanuskewin Heritage Park, Canada's longest running archaeological dig.

The Saskatoon Police Service is an industry-leading, professional police service. We are fortunate to have strong community support and excellent working relationships with our many partners to ensure Saskatoon remains a safe and healthy community.

Thank you to the sponsors for their contributions and to the organizing committee and volunteers whose work will ensure the conference is successful.

Troy Cooper, M.O.M. MBA
Chief of Police

SASKATOON 2022
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OUR VISION IS CLEAR

2022 Versaterm Re:invent Users Workshop

Saskatoon, Saskatchewan

September 26 - 29, 2022

Welcome from the Committee

On behalf of the Saskatoon Conference Committee, I would like to welcome you to the 2022 Versaterm Re:Invent Users Workshop.

The Committee has been working hard for the past five years to plan and organize a user's workshop that will be worth the wait. You will have the opportunity for learning, connecting with old friends and making new ones. There will be numerous workshops, engaging plenary sessions and fun networking events. We are pleased to welcome "Versaterm in the Prairies". While you are here please take advantage of what our little prairie city has to offer.

Saskatoon, centrally located in Canada in the province of Saskatchewan does not generally fall on any "must-see" or "top 25 list" list for travelers, so imagine our delight when Saskatoon was named the fourth most travel-worthy destination in Canada according to USA Today. If nothing else, there are two things you will need to bring with you to Saskatoon, a warm smile and a sense of humour, because this is one of the friendliest and most relaxed corners of the world.

Being a First Responder in the best of times is a challenging role. Our industry is confronting a time of many changes and we're meeting these changes during a time of larger nation-wide and global change. We must continue to grow and adapt while remaining motivated and responsive. We hope this year's theme "Our Vision is Clear" will support delegates in overcoming the multitude of challenges we face in our careers and provide them with a clear vision of how to master these changes.
If you need any assistance with the workshop or suggestions for what to do in and around our city, visit our Registration Desk or find one of your Committee members in the black shirts or Volunteers in the bright red shirts, we will be happy to assist you.

I would also like to thank the Saskatoon Police Service for allowing our Committee the opportunity to make this Workshop a reality. Thank you to all the volunteers that helped us this week and to the Steering Committee for choosing Saskatoon and providing their guidance along the way. A special thank you also goes out to Crystal Champagne and Terri Rosales from Versaterm for providing their guidance, patience and wisdom.
A final thanks to all of you for coming and sharing your knowledge and expertise to help us all learn and grow.

Please enjoy our city, the food, the sites, the people and the small-town experience. We hope you have an amazing time and safe travels home.

Versaterm Re:Invent Users Workshop
Saskatoon, Saskatchewan September 26 - 29, 2022

Sunday, September 25, 2022

1:00pm - 5:00 PM	REGISTRATION - DELTA BESSBOROUGH FOYER

Monday, September 26, 2022

Noon - 7:00 PM	REGISTRATION - DELTA BESSBOROUGH FOYER
7:00 PM	WELCOME RECEPTION

Tuesday, September 27, 2022

7:00 AM	Breakfast & Registration							
8:30 AM	Opening Ceremonies & Welcome by Master of Ceremonies and Dignitaries							
9:00 AM	Keynote Presentation Cybercrime in Today's World Detective Shannon Parker							
10:00 AM	Hidden in Plain Sight Saskatoon Air Support Sgt Wade Bourassa							
10:30 AM	Break							
10:50 AM	Our Innovation Path at Versaterm Public Safety Versaterm Public Safety Solutions Warren Loomis, President & CEO Rohan Galloway-Dawkins, VP of Product Development							
11:45 AM	Deploying SPIDR Tech in York Regional							
12:00 PM	Lunch						OFFSITE	
1:30 PM	Terrace Lounge 1A.1 Cybercrime in Today's World	Salon Batoche 1A.2 CDN vRMS New Features Part 1	Saskatchewan 1A.3 New Property Disposal Configuration Options	Battleford 1A.4 CDN vMRE 8 New Features	William Pascoe 1A.5 US vRMS New Features	East Room (Sheraton) 1A.6 vCAD New Features & New User Interface	OFFSITE 1A.7 Saskatoon Facility Tour Sack Lunch Provided	
2:30 PM	Break							
3:00 PM - 4:00 PM	Terrace Lounge 1B.1 Fire/EMS Roundtable Discussion	Salon Batoche 1B.2 CDN vRMS New Mobility Features (BYOD) Part 2	Saskatchewan 1B.3 Case Service	Battleford 1B.4 US vMRE 8 New Features	William Pascoe 1B.5 Versaterm vCloud	East Room (Sheraton) 1B.6 vMobile in Windsor	1B.7 One-on-One Discussion	
	Free Time							
5:30 PM - 8:30 PM	Vendor Showcase							
8:30 PM	Eat, Drink & Be Prairie - Delta Bessborough							

Wednesday, September 28, 2022

7:00 AM	Breakfast & Registration							
8:30 AM	Daily Announcements							
8:35 AM	Diamond Sponsor							
8:50 AM	2022 Innovation Award Introductions							
8:55 AM	Award #3: NIBRS Implementation in a Large Organization Pennsylvania State Police							
9:15 AM	Award #2: Patrol Activity Reporting Gatineau Police							
9:35 AM	Award #1: Shift Briefing Notes Prince Albert Police Services							
9:55 AM	Diamond Sponsor							
10:10 AM	Versaterm Public Safety Discussion Panel led by Rohan Galloway-Dawkins, VP of Product Development							
10:40 AM	Break							
11:10 AM	Predictive Analytics Dr. Nathan Osgood and Dr. Keira Stockdale							
12:00 PM	Lunch						OFFSITE	
1:30 PM	Terrace Lounge 2A.1 Komutel NG911 New Kommand Call Handling	Salon Batoche 2A.2 US vRMS Browse Training (BYOD)	Saskatchewan 2A.3 vCAD New Fire/EMS Dispatch Recommenda-tions and New Features	Battleford 2A.4 Explore the Features of SPIDR Tech	William Pascoe 2A.5 Predictive Analytics	East Room (Sheraton) 2A.6 Handling Dispos within CDN CJIM	OFFSITE 2A.7 Saskatoon Facility Tour Sack Lunch Provided	
2:30 PM	Break							
3:00 PM - 4:00 PM	Terrace Lounge 2B.1 vCAD Call Triage	Salon Batoche 2B.2 CDN vRMS Browse Training (BYOD)	Saskatchewan 2B.3 vCAD 7.6 Troubleshooting	Battleford 2B.4 vMDT 8.0 and vMobile New Features	Wiliam Pascoe 2B.5 Custom Word Forms	East Room (Sheraton) 2B.6 eJust Users Group Meeting **ends at 5pm**	2B.7 One-on-One Discussion	
	Free Time							
8:30 PM	Versaterm Sponsored Hospitality Night - Delta Bessborough							

Thursday, September 29, 2022

7:00 AM	Breakfast & Registration						
8:30 AM	Daily Announcements						
8:35 AM	Humboldt Broncos Tragedy RCMP						
10:30 AM	Break						
11:00 AM	Terrace Lounge 3A.1 vMDT Designer Tips & Tricks	Salon Batoche 3A.2 NIBRS Common Errors	Saskatchewan 3A.3 vCAD 7.6 Internals Training	Battleford 3A.4 Purging Data from CDN vRMS	William Pascoe 3A.5 CCJS Update	East Room (Sheraton) 3A.6 Adashi Solutions for Fire & Police	3A.7 One-on-One Discussion
12:00 PM	Lunch						OFFSITE
1:30 PM	Terrace Lounge 3B.1 vCAD 7.6 NG911 Integration	Salon Batoche 3B.2 General Mapping Configuration	Saskatchewan 3B.3 CDN eMVA - Lessons Learned	Battleford 3B.4 vRMS Auto-Transcription	William Pascoe 3B.5 Body Worn Cameras in the Field	East Room (Sheraton) 3B.6 User Authentication (vCAD, vRMS & Mobiles)	3B.7 Saskatoon Facility Tour Sack Lunch Provided
2:30 PM	Break						
3:00 PM - 3:30 PM	Closing Ceremonies						
	Versaterm Client Appreciation Night Remai Modern Museum Shuttles depart at 5:45 PM						

Legend								
	Call Takers and Dispatchers	Fire/EMS	Technical	Police	RMS (CDN)	RMS (US)	Mobile Software	Last updated on Sept 8, 2022

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Versaterm Re:Invent Users Workshop
Saskatoon, Saskatchewan September 26 - 29, 2022
Tuesday, September 27, 2022

TIME	Sunday, September 25, 2022						
1:00pm - 5:00 PM	Registration - Delta Bessborough Foyer						
TIME	Monday, September 26, 2022						
Noon - 7:00 PM	Registration - Delta Bessborough Foyer						
7:00 PM	Welcome Reception - Delta Bessborough						
	Tuesday, September 27, 2022						
7:00 AM	Breakfast and Registration Opens						
8:30 AM	Opening Ceremonies & Welcome by Master of Ceremonies and Dignitaries						
9:00 AM	Keynote Presentation: Cybercrime in Today's World, Shannon Parker						
10:00 AM	Supporting First Responders from Above, Saskatoon Air Support						
10:30 AM	*Break*						
10:50 AM	Our Innovation Path at Versaterm Public Safety, Partners that Compliment Versaterm Solutions Warren Loomis, President & CEO and Rohan Galloway-Dawkins, VP of Product Development						
11:45 AM	Deploying SPIDR Tech in York Regional						
12:00 PM	*Lunch*						
	Terrace Lounge	Salon Batoche	Saskatchewan	Battleford	William Pascoe	East Room (Sheraton)	Offsite
	1A.1	1A.2	1A.3	1A.4	1A.5	1A.6	1A.7
1:30 PM	Cybercrime in Today's World Shannon Parker	CDN vRMS New Features Part 1 Versaterm	New Property Disposal Configuration Options Versaterm	CDN vMRE 8 New Features Versaterm	US vRMS Roadmap Versaterm	vCAD New Features & New User Interface Versaterm	Saskatoon Facility Tour Begins at Noon Sack Lunch Provided
2:30 PM	*Break*						
	Terrace Lounge	Salon Batoche	Saskatchewan	Battleford	William Pascoe	East Room (Sheraton)	
	1B.1	1B.2	1B.3	1B.4	1B.5	1B.6	1B.7
3:00 PM - 4:00 PM	Fire/EMS Roundtable Discussion Versaterm	CDN vRMS New Mobility Features (BYOD) Part 2 Versaterm	Case Service Versaterm	US vMRE 8 New Features Versaterm	Versaterm vCloud Versaterm	vMobile in Windsor Sean McFadden Windsor	One-on-One Discussion
Evening Activities							
5:30 PM - 8:30 PM	Vendor Showcase, Sheraton Cavalier Centre Room						
8:30 PM	Eat, Drink & Be Prairie, Delta Bessborough						
Legend	Call Takers and Dispatchers	Fire/EMS	Technical	Police	RMS (CDN)	RMS (US)	Mobile Software

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2022 Versaterm Re:invent Users Workshop

Saskatoon, Saskatchewan

September 26 - 29, 2022

Detailed Agenda

all changes after September 2nd will be reflected in the vConference app only

Pre-workshop

SUNDAY, SEPTEMBER 25TH

1:00PM – 5:00PM **REGISTRATION DESK OPEN FOR DELEGATE CHECK-IN**
Location: The Delta Bessborough
SPS Merchandise will be available for purchase

MONDAY, SEPTEMBER 26TH

12:00PM – 7:00PM **REGISTRATION DESK OPEN FOR DELEGATE CHECK-IN**
Location: The Delta Bessborough
SPS Merchandise will be available for purchase

7:00PM – 9:00PM **WELCOME RECEPTION**
Location: Terrace Lounge & outdoor patio, The Delta Bessborough

9:00PM – 1:00AM **VERSATERM HOSPITALITY SUITE**
Location: Terrace Lounge & outdoor patio, The Delta Bessborough

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2022 Versaterm Re:invent Users Workshop

Saskatoon, Saskatchewan

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Day 1 Morning – Plenary Sessions

TUESDAY, SEPTEMBER 27TH

7:00AM – 4:00PM **REGISTRATION DESK**
Location: The Delta Bessborough
SPS Merchandise will be available for purchase

7:00AM – 8:00AM **BREAKFAST**
Location: Adam Ballroom

8:30AM **OPENING CEREMONIES & WELCOME BY MASTER OF CEREMONIES AND DIGNITARIES**
Speaker: Master of Ceremonies Chris Harris, Saskatoon Police Service
Location: Adam Ballroom

8:55am **MEMORIAL DEDICATION TO FIRST RESPONDERS**
Location: Adam Ballroom

9:00am **KEYNOTE PRESENTATION: CYBERCRIME IN TODAY'S WORLD**
Speaker: Shannon Parker
Location: Adam Ballroom
Description: Small and medium size enterprises (SME's), business, academia, critical infrastructure, and law enforcement organizations have limited budgets, knowledge and resources and are often unprepared to prevent, respond, and recover from a Cyber incident, and/or are unable to support, investigate and prosecute such an incident. The road to successfully creating and implementing a Cyber strategy begins with all members of the organization ascribing to a shared Cyber philosophy, Cyber vision, and a desire to create a culture around Cyber. You must audit your existing resources, assess your risk, and then formulate a plan structured around 8 Pillars: Planning, Prevention, Education, Awareness, Community Engagement, Support, Investigation and Prosecution. This roadmap will allow any organization to have a robust, proactive comprehensive cyber strategy.

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September 26 - 29, 2022

10:00AM **HIDDEN IN PLAIN SIGHT, SASKATOON AIR SUPPORT**

Speaker: Sgt. Wade Bourassa

Location: Adam Ballroom

Description: Sgt. Bourassa's eye-catching presentation will take you through the world of Police Air Support while discussing how the Saskatoon Police Service has leveraged technology to produce remarkable award-winning results on an international stage. In the world of quickly evolving technology, he will show you why the Saskatoon Police Service and many other police agencies believe the future of Police Air Support is in the cockpit of a fixed wing aircraft. Warning, you may return home with a brand-new perspective.

10:30AM **BREAK**

10:50AM **OUR INNOVATION PATH AT VERSATERM PUBLIC SAFETY**

Speaker: Warren Loomis, President & CEO, Versaterm Public Safety Inc.&
Rohan Galloway-Dawkins, VP of Product Development, Versaterm Public Safety Inc.

Location: Adam Ballroom

Description: President & CEO, Warren Loomis, along with Vice-President of Product Development, Rohan Galloway-Dawkins will share with the attendees the projects and new features that are planned for the coming year.

11:45AM **DEPLOYING SPIDR TECH IN YORK REGIONAL**

Speaker: Benny Zheng, York Regional Police Service

Location: Adam Ballroom

Description: TBC

12:00PM – 1:30PM **LUNCH**

Location: Adam Ballroom

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Day 1 Afternoon – Workshops

TUESDAY, SEPTEMBER 27TH

1:30PM – 2:30PM **1A.1 CYBERCRIME IN TODAY'S WORLD**

Speaker: Shannon Parker
Conference Stream: Police Focus (All Agencies)
Location: Terrace Lounge
Description: Cyber Security incidents are occurring at an alarming rate and the Cyber victimization we are seeing as a result is unprecedented. There are many harm reduction strategies and awareness campaigns out there, but what can you do to protect yourself from becoming a victim? First let's look at your Cyber IQ, you need to understand what cybercrime is, the mediums in which these incidents occur and the ease in which the perpetrators identify you as a potential victim or target. Then let's look at some prevention strategies and resources available to you. The workshop will provide you or your organization with several practical Cyber Prevention techniques to increase your Cyber resiliency.

1:30PM – 2:30PM **1A.2 CANADIAN VRMS NEW FEATURES PART 1**

Speaker: Versaterm
Conference Stream: RMS Focus (Canadian Agencies)
Location: Salon Batoche Room
Description: Canadian vRMS has added new features including the use of responsive forms. This session will talk about the new features and plans for the future.

1:30PM – 2:30PM **1A.3 NEW PROPERTY DISPOSAL CONFIGURATION OPTIONS**

Speakers: Versaterm
Conference Stream: Police Focus (All Agencies)
Location: Saskatchewan Room
Description: New configuration options have been added to the Property Disposal functionality. These changes enhance an agencies choice when it comes to who gets Property Disposal notices, and better handling of "exceptions" when the system can't make that determination.

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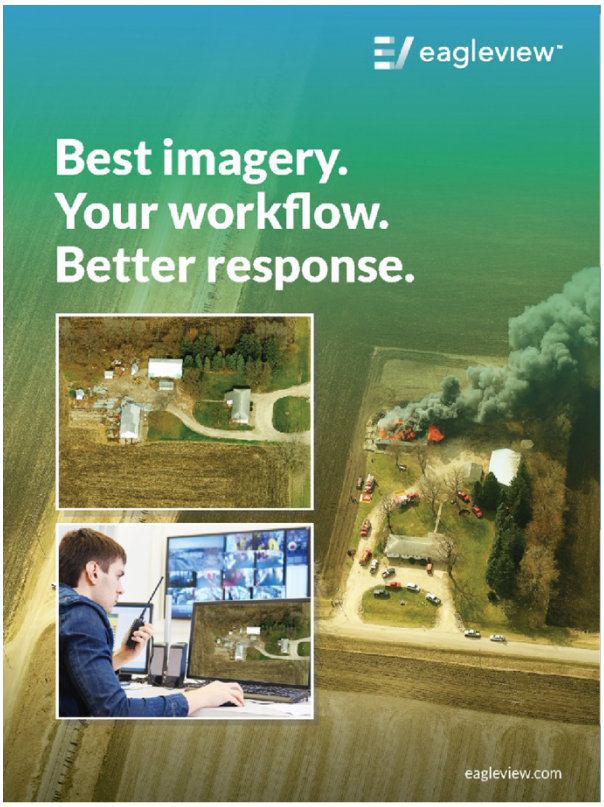
1:30PM – 2:30PM **1A.4 CDN VMRE 8 NEW FEATURES**

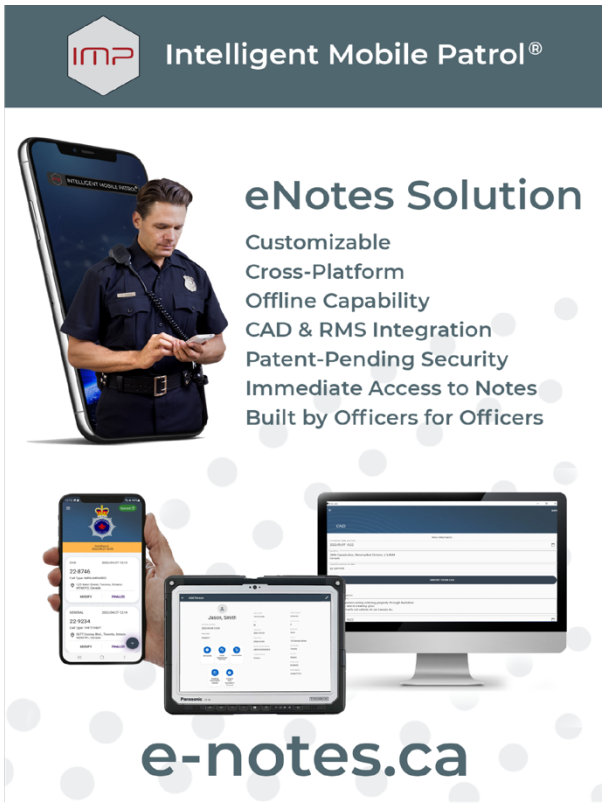
Speaker: Versaterm

Conference Stream: Mobile Focus (All Agencies)

Location: Battleford Room

Description: In this session, we will discuss recent features that have been added to the Canadian MRE 8 software. Features discussed will be the ability to filter the prefill screen, new Offense table features, Interactive CCJS report validations, Multiple charges and Report Types to further customize the type of ticket to issue.





1:30PM – 2:30PM **1A.5 US VRMS NEW FEATURES**

Speaker: Versaterm
Conference Stream: RMS Focus (U.S. Agencies)
Location: William Pascoe Room
Description: In this session, Versaterm will discuss new and upcoming enhancements of the US vRMS. This session is intended for all US vRMS clients. This session will include presentations, demonstrations, group discussions, and requests for feedback on a wide range of topics including user interface, responsive design, hardcopy enhancements, product integrations, and many others.

1:30PM – 2:30PM **1A.6 VCAD NEW FEATURES AND NEW USER INTERFACE**

Speaker: Versaterm
Conference Stream: Call Takers & Dispatchers (All Agencies)
Location: East Room (Sheraton)
Description: In this session we will demonstrate and discuss several new changes in CAD 7.6 including planned enhancements to the user interface to make is easier for data entry and viewing CAD information.

12:00PM – 2:30PM **1A.7 SASKATOON FACILITY TOUR**

Conference Stream: General Focus (All Agencies)
Location: Offsite
Description: Saskatoon will provide tours of the main administration building, identification and common work areas. There will be a sack lunch provided along with transportation to and from the facility. Departs at noon and returns for the break.

3:00PM – 4:00PM **1B.1 FIRE/EMS ROUNDTABLE DISCUSSION**

Speaker: Versaterm
Conference Stream: Fire & EMS Focus (All Agencies)
Location: Terrace Lounge
Description: In this session, attendees will discuss their current needs and issues as it pertains to the CAD environment and meeting the needs of the community. Please come prepared with a list of topics you'd like to discuss.

3:00PM – 4:00PM **1B.2 CDN VRMS NEW MOBILITY FEATURES (BOYD) PART 2**

Speaker: Versaterm
Conference Stream: RMS Focus (All Agencies)
Location: Salon Batoche
Description: In this session you will get to try the new RMS mobility features on your smartphone/tablet. While we will be using the latest Canadian vRMS, similar functionality will be supported in the US RMS in an upcoming release.

3:00PM – 4:00PM **1B.3 CASE SERVICE**

Speaker: Versaterm
Conference Stream: Police Focus (All Agencies)
Location: Saskatchewan
Description: In this session we will demonstrate Case Service for citizens to enter reports, highlighting some of the newest features to the platform such as multilingual reporting with reverse translation; administration dashboard of report statuses; pre-validation of report data to eliminate post-approval data manipulation.

We will also review a typical project implementation and what that entails and looks like.

3:00PM – 4:00PM **1B.4 US VMRE 8 NEW FEATURES**

Speaker: Versaterm
Conference Stream: Mobile Focus (All Agencies)
Location: Battleford
Description: In this session, we will discuss recent features that have been added to the US MRE 8 software. Features discussed will be: How to update a version of the MRE 8 software remotely, how to restore reports from the Tree View, how the user can retrieve backup narrative text, Commercial Vehicle enforcement being developed for the Texas Department of Safety and how to capture data away from the MRE and use it as a prefill in the MRE.

3:00PM – 4:00PM **1B.5 VERSATERM VCLOUD**

Speaker: Versaterm
Conference Stream: Police Focus (All Agencies)
Location: William Pascoe
Description: vCloud is a fully featured, Versaterm managed, secured, fault tolerant environment that runs in the Amazon Web Services Cloud. How does it work? What are the benefits? What is the process to migrate? What do clouds have to do with public safety systems? These questions, and any others you ask, will be answered in this session.

3:00PM – 4:00PM **1B.6 VMOBILE IN WINDSOR**

Speaker: Sean McFadden & Matt Caplin, Windsor Police Service
Conference Stream: Mobile Software (All Agencies)
Location: East Room (Sheraton)
Description: The Windsor Police Service has been a user of the vMobile application since 2014. This application is provided to every operational officer in the Service and has been instrumental in providing officer safety and operational awareness to front-line officers. In this session Windsor Police will discuss general vMobile functionality, the implementation process, known technical issues and fixes, and the business intelligence uses derived from GPS data. This should provide valuable information to police Services looking to begin using the application, but also to Services looking to improve on the functionality of their current vMobile deployment.

3:00PM – 4:00PM **1B.7 ONE TO ONE DISCUSSIONS**

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Saskatoon, Saskatchewan

September 26 - 29, 2022

Day 1 Evening Activities

TUESDAY, SEPTEMBER 27TH

5:30PM – 8:30PM **VENDOR SHOWCASE**

Location: Sheraton Cavalier Centre Room

Description: Join us for food and drink as we explore what our many showcase exhibitors and sponsors have to offer!

8:30PM – 1:00AM **EAT, DRINK AND BE PRAIRIE**

Location: Delta Bessborough

Versaterm Re:Invent Users Workshop
Saskatoon, Saskatchewan September 26 - 29, 2022
Wednesday, September 28, 2022

TIME	Wednesday, September 28, 2022						
7:00 AM	Breakfast and Registration Opens						
8:30 AM	Daily Announcements						
8:35 AM	Diamond Sponsor - ESRI						
8:50 AM	2022 Innovation Award Introductions						
8:55 AM	Award #3: NIBRS Implementation in a Large Organization, Pennsylvania State Police						
9:15 AM	Award #2: Patrol Activity Reporting, Service de police de la ville de Gatineau						
9:35 AM	Award #1: Shift Briefing Notes, Prince Albert Police Services						
9:55 AM	Diamond Sponsor - CARFAX for Police						
10:10 AM	Versaterm Public Safety Discussion Panel, led by Rohan Galloway-Dawkins, VP of Product Development						
10:40 AM	*Break*						
11:10 AM	Predictive Analytics use in Saskatoon, Dr. Nathan Osgood and Dr. Keira Stockdale, Saskatoon Police Service						
12:00 PM	*Lunch*						
1:30 PM	Terrace Lounge	Salon Batoche	Saskatchewan	Battleford	William Pascoe	East Room (Sheraton)	Offsite
	2A.1	2A.2	2A.3	2A.4	2A.5	2A.6	2A.7
	NG911 New Kommand Call Handling Komutel	US vRMS Browse Training (BYOD) Versaterm	vCAD New Fire/EMS Dispatch Recommendations and New Features Versaterm	Explore the Features of SPIDR Tech SPIDR Tech	Predictive Analytics Used in Saskatoon Dr. Ray Spiteri, Saskatoon Police Service	Handling Dispositions within CDN CJIM Brenda Voth, Saskatoon Police Service & Versaterm	Saskatoon Facility Tour Begins at Noon Sack Lunch Provided
2:30 PM	*Break*						
3:00 PM - 4:00 PM	Terrace Lounge	Salon Batoche	Saskatchewan	Battleford	William Pasoce	East Room (Sheraton)	
	2B.1	2B.2	2B.3	2B.4	2B.5	2B.6	2B.7
	vCAD Call Triage Versaterm	CDN vRMS Browse Training (BYOD) Versaterm	CAD 7.6 Troubleshooting Versaterm	vMDT 8.0 and vMobile New Features Versaterm	Custom Word Forms Versaterm	eJust Users Group Meeting ***ends at 5pm***	One-on-One Discussion
Evening Activities							
5:30 PM - 8:30 PM	Free night for delegates to explore Saskatoon						
8:30 PM	Versaterm Sponsored Hospitality Night - Delta Bessborough						
Legend	Call Takers and Dispatchers	Fire/EMS	Technical	Police	RMS (CDN)	RMS (US)	Mobile Software

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2022 Versaterm Re:invent Users Workshop

Saskatoon, Saskatchewan

September 26 - 29, 2022

Day 2 Morning – Plenary Sessions & Workshops

WEDNESDAY, SEPTEMBER 28TH

7:00AM – 4:00PM **REGISTRATION DESK & DELEGATE INFORMATION CENTRE**
Location: Delta Bessborough, Foyer

7:00AM – 8:00AM **BREAKFAST**
Location: Adam Ballroom

8:30AM **DAILY ANNOUNCEMENTS**
Speaker: Master of Ceremonies Chris Harris, Saskatoon Police Service
Location: Adam Ballroom

8:35AM **DIAMOND SPONSOR**
Speaker: ESRI
Location: Adam Ballroom

8:50AM **2022 INNOVATION AWARD INTRODUCTIONS**
Speaker: Brenda-Lee Kelly, Versaterm
Location: Adam Ballroom

8:55AM **AWARD #3 NIBRS IMPLEMENTATION IN A LARGE ORGANIZATION**
Speaker: Lieutenant Kevin Kulesa, Pennsylvania State Police
Location: Adam Ballroom
Description: This project was a good example of a large organization – both in numbers and geography – implementing changes that would affect investigators. The paper procedure was complex and had a number of paper forms to complete. The process was streamlined and well-documented to ensure it could be implemented across the geography of the state and the various prosecutorial services. The data captured enhanced the various Dashboards around serious crime which will increase awareness at all levels.

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9:15AM **AWARD #2 PATROL ACTIVITY REPORTING**

Speaker: Jean-Bruno Lyrette, Service de police de la ville de Gatineau

Location: Adam Ballroom

Description: Today, communities expect more accountability and clarity from the police organization that serves them. Concerns of the community must be evaluated and tracked to ensure police are fulfilling their mandate. However, this is not easily done without a comprehensive way of tracking officer activities. Gatineau Police created such a reporting system using the tools that are supported by Versaterm to keep costs and resources to a minimum, so this is a working model for small to medium police organizations. The system provides the information Gatineau Police needed to understand the officers' activities and creates a number of dashboards to present that information. If your patrol time analysis is not at the level you would like, you should talk to Gatineau at the Saskatoon Conference.

9:35AM **AWARD #1 SHIFT BRIEFING NOTES**

Speakers: Josie Hemsworth & Kushal Dave, Prince Albert Police Services

Location: Adam Ballroom

Description: This year the Prince Albert Police Service has won the first prize in the 2022 Versaterm Public Safety Innovation Award, with its Shift Briefing Report project. This outstanding project made use of organizational cooperation, technology and the Versaterm products to enhance community and officer safety. This project should create a more informed response from officers on the street and a better awareness of such activities among police supervisors of all ranks. While a number of other organizations have implemented variations of shift briefing reports, the progressive style of development and the special features to enhance content make it stand out!

9:55AM **DIAMOND SPONSOR**

Speakers: CARFAX for Police

Location: Adam Ballroom

10:10AM **VERSATERM PUBLIC SAFETY DISCUSSION PANEL**

Speakers: Led by Rohan Galloway-Dawkins, VP of Product Development

Location: Adam Ballroom

Description: Rohan will lead a discussion about the various solutions that Versaterm provides.

10:40AM – 11:10AM **BREAK**

11:10AM **PREDICTIVE ANALYTICS USE IN SASKATOON**

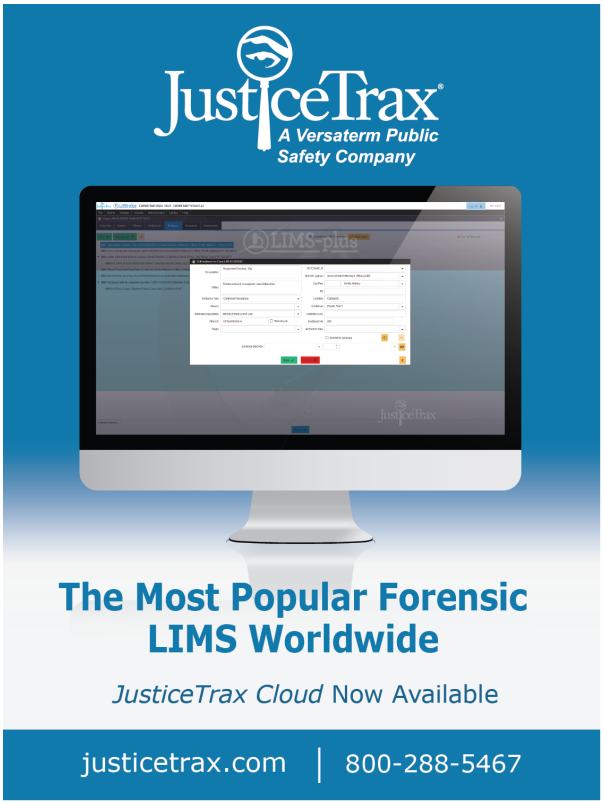
Speaker: Dr. Nathan Osgood and Dr. Keira Stockdale, Saskatoon Police Service

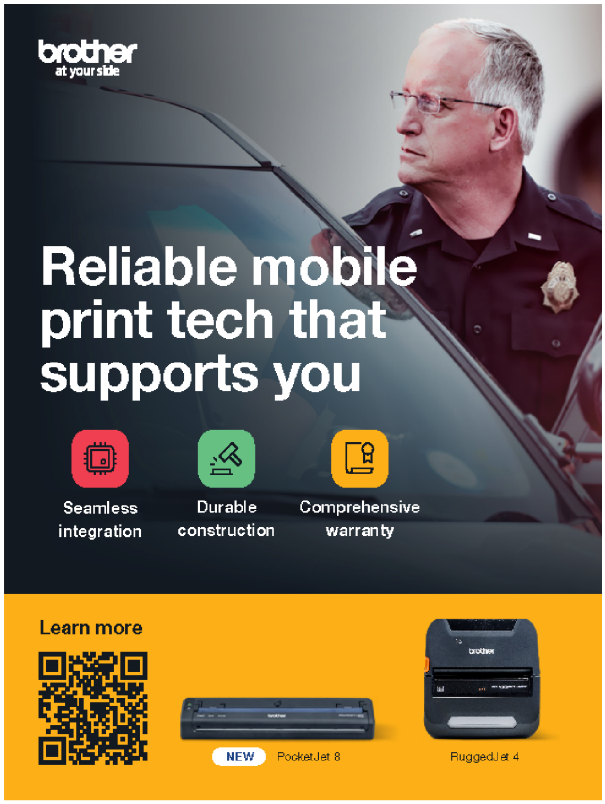
Location: Adam Ballroom

Description: The Saskatoon Police Service, Government of Saskatchewan, and University of Saskatchewan have partnered to explore potential application of predictive analytics to public health and welfare. The presenters will highlight the potential value of predictive analytics, dynamic models and decision support tools drawing on illustrative examples such as suicide, opioid use and missing persons.

12:00PM – 1:30PM **LUNCH**

Location: Adam Ballroom





Day 2 Afternoon – Workshops

WEDNESDAY, SEPTEMBER 28TH

1:30PM – 2:30PM **2A.1 NG911 NEW KOMMAND CALL HANDLING**
Speaker: Komutel
Conference Stream: Call Takers & Dispatchers Focus (All Agencies)
Location: Terrace Lounge
Description: Komutel works well with the Versaterm products. In this session, we will discuss the newest features of how Komutel software uses NG911 data to manage calls coming into the communications center.

1:30PM – 2:30PM **2A.2 US VRMS BROWSE TRAINING (BYOD)**
Speaker: Versaterm
Conference Stream: RMS Focus (U.S. Agencies)
Location: Salon Batoche Room
Description: Several officers and admin staff think that they need to look to a Crime Analyst or IT to provide information that they are looking for. In this session, the attendee will use their own device to access a demo environment and use the Browse tools to identify key information. They will learn how to save frequent browses to be used in the future. This session is specific to the US vRMS.

1:30PM – 2:30PM **2A.3 VCAD NEW FIRE/EMS DISPATCH RECOMMENDATIONS AND NEW FEATURES**
Speaker: Versaterm
Conference Stream: Fire & EMS Focus (All Agencies)
Location: Saskatchewan Room
Description: FIRE/EMS dispatch recommendations are a constant center point to help agencies send the appropriate number and type of resource responding to a call. This workshop will show the new FIRE/EMS dispatch recommendation features coming for CAD7.6. The new features will help agencies meet some of their complex response plan needs and show the new user interface for building out response modifiers.

1:30PM – 2:30PM **2A.4 EXPLORE THE FEATURES OF SPIDR TECH**

Speaker: SPIDR Tech
Conference Stream: Police Focus (All Agencies)
Location: Battleford Room
Description: SPIDR Tech provides a way for your agency to share real-time information, up-to-date response times and an avenue for your community to respond to surveys. In this session, you will see the features that SPIDR Tech provides and how they can allow your agency to better respond to the community.

1:30PM – 2:30PM **2A.5 PREDICTIVE ANALYTICSUSE IN SASKATOON**

Speaker: Dr. Ray Spiteri Saskatoon Police Services
Conference Stream: Police Focus (All Agencies)
Location: William Pascoe Room
Description: Dr. Ray Spiteri will be speaking about the Saskatoon Predictive Analytics Lab and the work done on missing persons. Dr Spiteri will discuss new emerging tools that are being designed for the investigators as well as models that draw upon the police data.

1:30PM – 2:30PM **2A.6 HANDLING DISPOSITIONS WITHIN CDN CJIM**

Speaker: Brenda Voth, Saskatoon Police Service & Versaterm
Conference Stream: RMS Focus (Canadian Agencies)
Location: East Room (Sheraton)
Description: This session will cover the common tasks and responsibilities concerning case dispositions in CJIM.

12:00PM – 2:30PM **2A.7 SASKATOON FACILITY TOUR**

Conference Stream: General Focus (All Agencies)
Location: Offsite
Description: Saskatoon will provide tours of the main administration building, ident and common work areas. There will be a sack lunch provided along with transportation to and from the facility. Departs at noon and returns for the break.

2:30PM – 3:00PM **BREAK**

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3:00PM – 4:00PM **2B.1 VCAD CALL TRIAGE**

Speaker: Versaterm
Conference Stream: Call Takers & Dispatchers Focus (All Agencies)
Location: Terrace Lounge
Description: CAD call triage can be an effective way to ask and display critical information for call takers and dispatchers. Call triage is a tool to ask and help a call taker route to the most appropriate call type for help. This workshop will show the current features of call triage and explain the current options available to configure the call types to display and route the call taker to the most appropriate resources. The workshop will also show new features to help agencies see if the call types are configured correctly. We will also talk about future enhancements coming to call triage.

3:00PM – 4:00PM **2B.2 CAD VRMS BROWSE TRAINING (BYOD)**

Speaker: Versaterm
Conference Stream: RMS Focus (Canadian Agencies)
Location: Salon Batoche Room
Description: Several officers and admin staff think that they need to look to a Crime Analyst or IT to provide information that they are looking for. In this session, the attendee will use their own device to access a demo environment and use the Browse tools to identify key information. They will learn how to save frequent browses to be used in the future. This session is specific to the CDN vRMS.

3:00PM – 4:00PM **2B.3 VCAD 7.6 TROUBLESHOOTING**

Speaker: Versaterm
Conference Stream: Technical Focus (All Agencies)
Location: Saskatchewan Room
Description: In this session Versaterm will review the vCAD architecture; including software components and how they interact with each other. We will also review various scenarios to understand which component of the architecture is potentially at fault when a certain feature within vCAD fails to function as expected. We will also review built-in troubleshooting tools and what information to gather when communicating an issue to the Versaterm support staff.

3:00PM – 4:00PM **2B.4 VMDT 8.0 NEW VMOBILE NEW FEATURES**

Speaker: Versaterm
Conference Stream: Mobile Focus (All Agencies)
Location: Battleford Room
Description: The latest version of vMDT is being developed and will be available soon. See the new look and features of the upcoming version of vMDT as well as the latest features of vMobile.

3:00PM – 4:00PM **2B.5 CUSTOM WORD FORMS**

Speaker: Versaterm
Conference Stream: Technical Focus (All Agencies)
Location: William Pascoe Room
Description: Agencies have unique needs with the completion of a report including finalizing required documentation that is outside of the Versaterm products. This workshop will discuss and demonstrate the use of Microsoft API's to accept Versaterm product data to complete Word documents.

3:00PM – 5:00PM **2B.6 EJUST USER GROUP MEETING**

Speaker: eJust
Conference Stream: RMS Focus (Canadian Agencies)
Location: East Room (Sheraton)
Description: This is an opportunity to gather as an eJust User Community and catch up on the latest product developments as well as to hear about and discuss what is coming in future releases. It is also an opportunity to let us know what new enhancements are important to you so that they can be considered for inclusion in future development. Join us for an informative session and some product discussion.

3:00PM – 4:00PM **2B.7 ONE-ON-ONE DISCUSSION**

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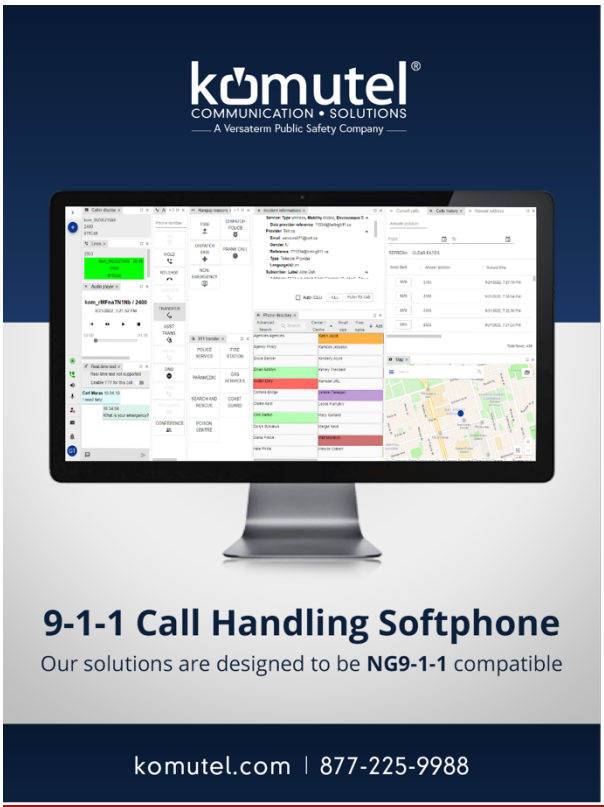
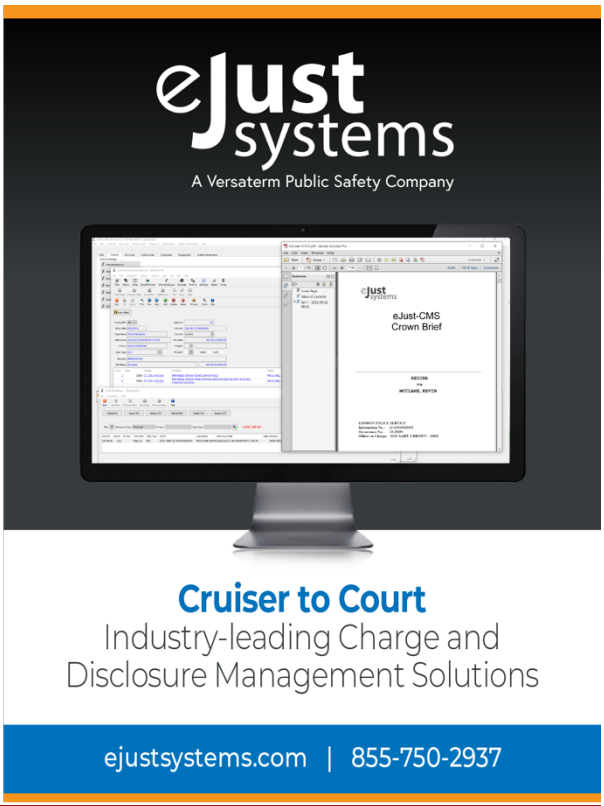
Day 2 Evening Activities

WEDNESDAY, SEPTEMBER 28TH

5:30PM – 8:30PM FREE NIGHT FOR DELEGATES TO EXPLORE SASKATOON

8:30PM VERSATERM HOSPITALITY NIGHT, DELTA BESSBOROUGH





Versaterm Re:Invent Users Workshop
Saskatoon, Saskatchewan September 26 - 29, 2022
Thursday, September 29, 2022

TIME	Thursday, September 29, 2022						
7:00 AM	Breakfast and Registration Opens						
8:30 AM	Daily Announcements						
8:35 AM	Humboldt Broncos Tragedy, Royal Canadian Mounted Police						
10:30 AM	*Break*						
11:00 AM	Terrace Lounge 3A.1 vMDT Designer Tips & Tricks Versaterm	Salon Batoche 3A.2 NIBRS Common Errors Versaterm	Saskatchewan 3A.3 vCAD 7.6 Internals Training Versaterm	Battleford 3A.4 Purging Data from CDN vRMS Versaterm	William Pascoe 3A.5 CCJS Update Warren Silver, CCJS	East Room (Sheraton) 3A.6 Adashi Solutions for Fire & Police Adashi	 3A.7 One-on-One Discussion
12:00 PM	*Lunch*						
1:30 PM	Terrace Lounge 3B.1 vCAD 7.6 NG911 Features Versaterm	Salon Batoche 3B.2 General Mapping Configuration Versaterm	Saskatchewan 3B.3 CDN eMVA Lessons Learned Saskatoon Police Service	Battleford 3B.4 vRMS Auto-Transcription Versaterm	William Pascoe 3B.5 Body Worn Cameras in the Field Saskatoon Police Service	East Room (Sheraton) 3B.6 User Authentication (vCAD, vRMS & Mobiles) Versaterm	Offsite 3B.7 Saskatoon Facility Tour Begins at Noon Sack Lunch Provided
2:30 PM	*Break*						
3:00 PM - 3:30 PM	Closing Ceremonies						
Evening Activities							
5:45 PM	Versaterm Client Appreciation Night, Remai Modern Museum						
Legend	Call Takers and Dispatchers	Fire/EMS	Technical	Police	RMS (CDN)	RMS (US)	Mobile Software

Day 3 Morning – Plenary Sessions & Workshops

THURSDAY, SEPTEMBER 29TH

7:00AM **REGISTRATION DESK & DELEGATE INFORMATION CENTRE**

7:00AM **BREAKFAST**
Location: Adam Ballroom

8:30AM **DAILY MASTER OF CEREMONIES ANNOUNCEMENTS**
Speaker: Master of Ceremonies Chris Harris, Saskatoon Police Service
Location: Adam Ballroom

8:35AM **HUMBOLDT BRONCOS TRAGEDY, ROYAL CANADIAN MOUNTED POLICE**
Speaker: S/Sgt Murray Chamberlin and S/Sgt Danny Donison, RCMP
Location: Adam Ballroom
Description: On April 6, 2018 a bus filled with young hockey athletes was struck by a semi-tractor trailer near Armley, Saskatchewan. The event was devastating for the players, their families and the public. S/Sgt Murray, from the RCMP, will speak about the major case investigation, communications with the 29 families affected by the tragedy and the balance between the media and the investigation.

10:30AM **BREAK**

11:00AM - 12:00PM **3A.1 VMDT DESIGNER TIPS & TRICKS**
Speaker: Versaterm
Conference Stream: Mobile Focus (All Agencies)
Location: Terrace Lounge
Description: In this session, you will learn how to manage profiles and remote build updates. An overview of the maps and how to manage/configure to meet the officer's needs.

11:00AM - 12:00PM **3A.2 NIBRS COMMON ERRORS**
Speaker: Versaterm
Conference Stream: RMS (US Agencies)
Location: Salon Batoche Room
Description: NIBRS reporting can be confusing to the reporting officer and the admin staff that send the data to their state agency. In this session, we will discuss

the common errors and suggestions to correct the errors through training and possibly configuration.

11:00AM - 12:00PM **3A.3 CAD 7.6 INTERNALS TRAINING**

Speakers: Versaterm
Conference Stream: Technical Focus (All Agenceis)
Location: Saskatchewan Room
Description: In this session, we will discuss the many features of the "backend" of the system. Topics to be covered are database overview, web service points, configurations, and connectivity.

11:00AM - 12:00PM **3A.4 PURGING DATA FROM CDN VRMS**

Speakers: Versaterm
Conference Stream: RMS Focus (Canadian Agencies)
Location: Battleford Room
Description: Agencies may be required to purge data from their system because of retention schedules or court orders. This workshop will provide discussion on what the needs of an agency may be and the tools that Versaterm provides to help.

11:00AM - 12:00PM **3A.5 CCJS UPDATE**

Speakers: Warren Silver, CCJCSS
Conference Stream: RMS Focus (Canadian Agencies)
Location: William Pascoe Room
Description: This session will be presented by the Canadian Centre for Justice and Community Safety Statistics (CCJCSS) on upcoming changes to the agencies reporting. These changes include adding specific firearms information, additional information pertaining to hate crimes and information on cyber crimes and organized crime.

11:00AM - 12:00PM **3A.6 ADASHI SOLUTIONS FOR FIRE & POLICE**

Speakers: Versaterm and Adashi
Conference Stream: Police & Fire Focus (All Agencies)
Location: East Room (Sheraton)
Description: Critical incident management using the national incident command system to handle all incident types. Examples are school lockdowns, natural disasters, SWAT response large events and demonstrations. The Adashi platform provides a complete environment for first responders to collaborate in containing and controlling an incident through to its conclusion.

11:00AM - 12:00PM **3A.7 ONE-ON-ONE DISCUSSION**

12:00PM – 1:30PM **LUNCH**
Location: Adam Ballroom

Day 3 Afternoon – Workshops

THURSDAY, SEPTEMBER 29TH

1:30PM - 2:30PM **3B.1 CAD 7.6 NG911 FEATURES**
Speaker: Versaterm
Conference Stream: Technical Focus (All Agencies)
Location: Terrace Lounge
Description: NG911 (next generation 911) has been in the planning stages for years and is now being planned/deployed in several states/provinces. How does this affect the CAD and RMS and is there anything that my agency needs to prepare for?

1:30PM - 2:30PM **3B.2 GENERAL MAPPING CONFIGURATION**
Speaker: Versaterm
Conference Stream: Technical Focus (All Agencies)
Location: Salon Batoche Room
Description: In this session, we will discuss frequent topics that pertain to general mapping and how they are used to provide a quality map in the Versaterm products. Along with the configuration discussion, we will discuss the integration of What3words and the pros/cons of using ESRI Online vs local map files.

1:30PM - 2:30PM **3B.3 CDN EMVA LESSON LEARNED**
Speaker: Steve Barss & S/Sgt Pat Barbar, Saskatoon Police Service
Conference Stream: Mobile Focus (Canadian Agencies)
Location: Saskatchewan Room
Description: Saskatoon has implemented the newest version of the electronic Motor Vehicle Accident report (eMVA) to the officers investigating vehicle accidents. They will discuss the implementation including the benefits and any lessons learned.

1:30PM - 2:30PM **3B.4 VRMS AUTO - TRANSCRIPTION**

Speaker: Versaterm
Conference Stream: RMS Focus (All Agencies)
Location: Battleford Room
Description: The transcription process can be very involved and time-consuming. In this session, we will discuss the steps to an "Auto-Transcription" process and how this can affect an agencies process.

1:30PM - 2:30PM **3B.5 BODY WORN CAMERAS IN THE FIELD**

Speaker: Sgt. Tom Gresty & Dale Johnstone, Saskatoon Police Service
Conference Stream: Management & Training Focus (All Agencies)
Location: William Pascoe Room
Description: Saskatoon performed a 6-month pilot using Body Worn Cameras in the field. They will share their experience and encourage all agencies to share their own experience.

1:30PM - 2:30PM **3B.6 USER AUTHENTICATION FOR VCAD, VRMS & MOBILES**

Speaker: Versaterm
Conference Stream: Technical Focus (All Agencies)
Location: East Room (Sheraton)
Description: In this session, we will discuss the various ways that agencies are authenticating with various products and discuss the future direction.

12:00PM - 2:30PM **3B.7 SASKATOON FACILITY TOUR**

Conference General Focus (All Agencies)
Location: Offsite
Description: Saskatoon will provide tours of the main administration building and common work areas. There will be a sack lunch provided along with transportation to and from the facility.

2:30PM – 3:00PM **BREAK**

3:00PM – 4:00PM **CLOSING CEREMONIES**

Speaker: Versaterm
Location: Adam Ballroom

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Day 3 Evening Activities

THURSDAY, SEPTEMBER 29TH

5:45PM **VERSATERM CLIENT APPRECIATION NIGHT**

Location: Remai Modern Museum

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